



Calls Phone Contacts

Activity

Chat

Teams

Calendar



Calls

425-123-1234



Cassandra Dunn
SUPPLY CHAIN MANAGER



Recent



Maria Johnson
Mobile



Hillary Reyes
Mobile



Will, Kayla, etc. +2
Mobile

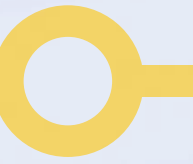


Keiko Tanaka
Mobile



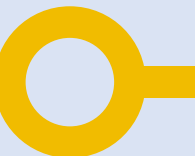
Eric Ishida

Simplifying Microsoft Teams Hybrid Telephony





**Why service providers & system integrators
need to prepare for Microsoft Teams integration?**



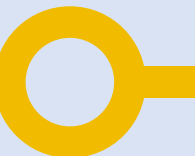


280 million

monthly active users in the quarter

5 million PSTN seats

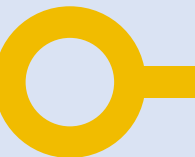
were added to Teams Phone over the last 12 months



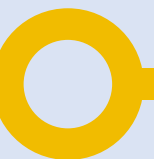
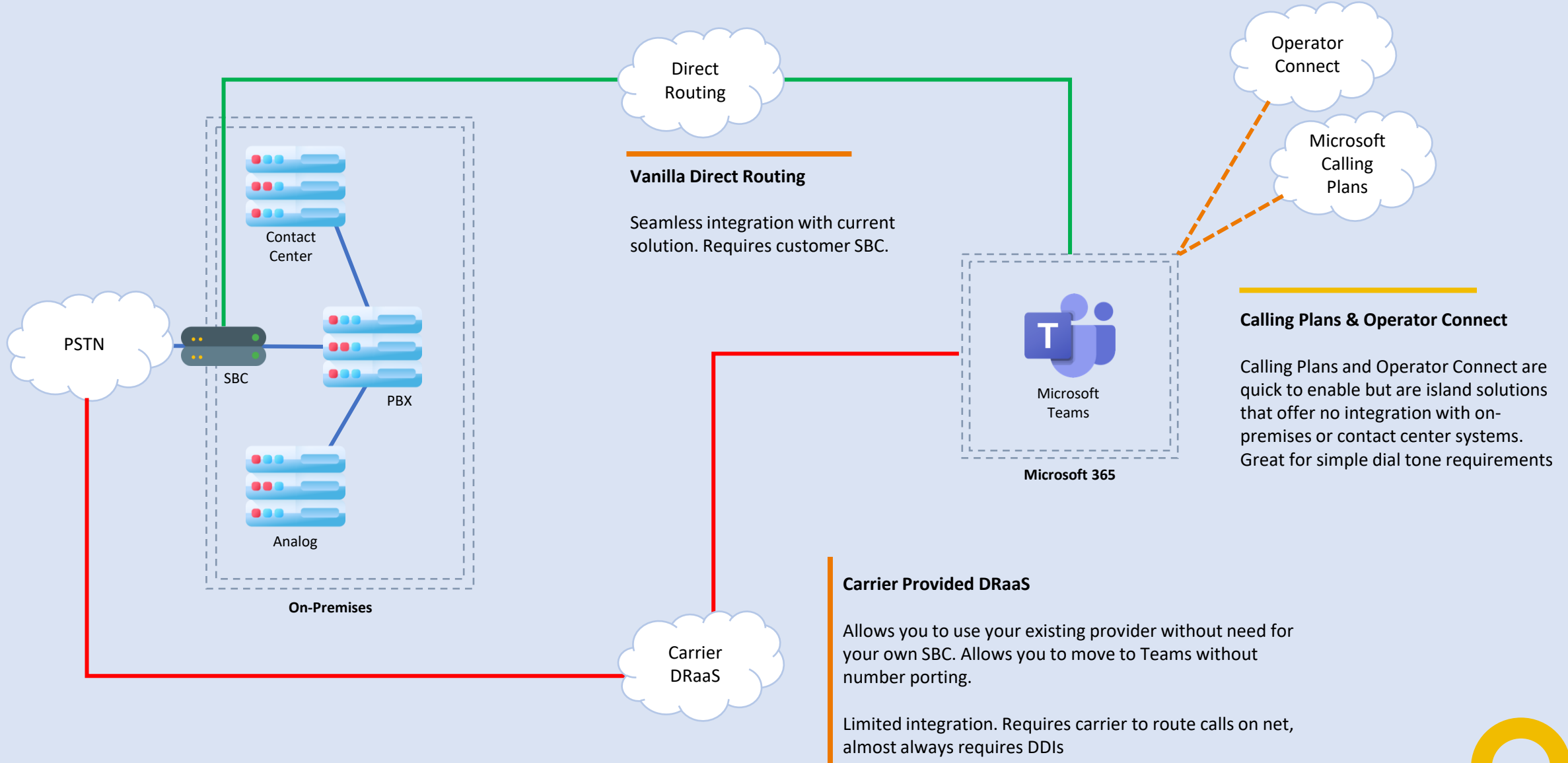


Moving to the cloud is easy.

Or so they say...

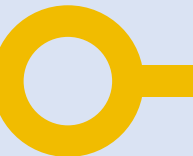


The Enterprise Telephony Options

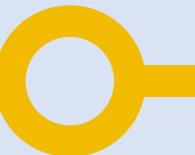




Challenges in Enterprise Communication Transformation



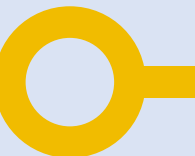
Problems enterprises face

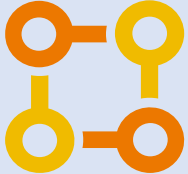




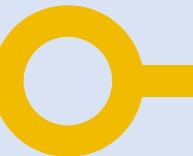
What if there was a cloud solution
that can connect everything
together?

And let's you transform asynchronously. In your own time





Callroute

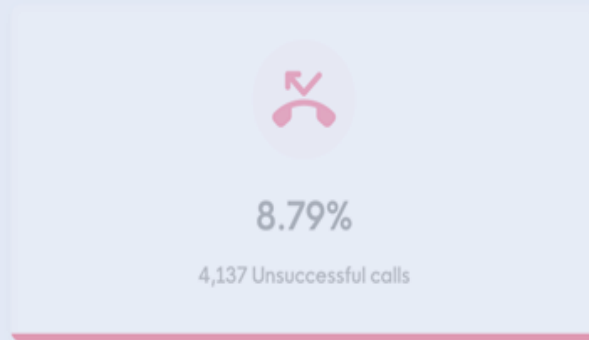
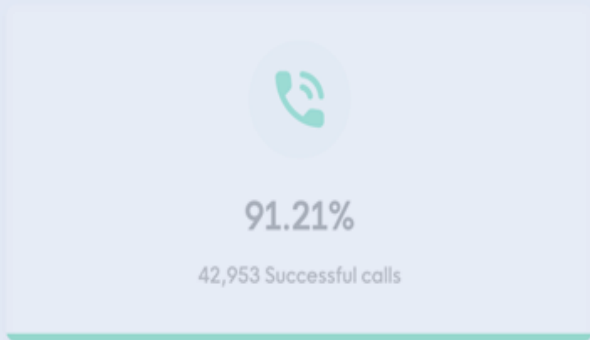
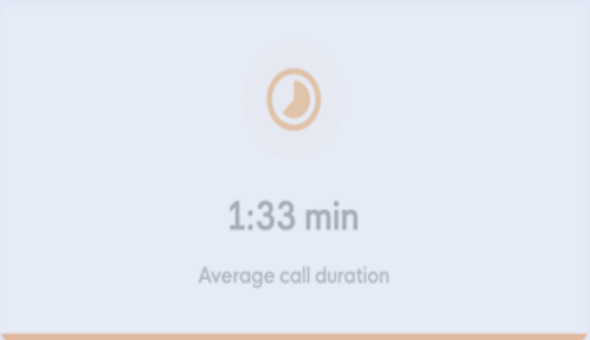
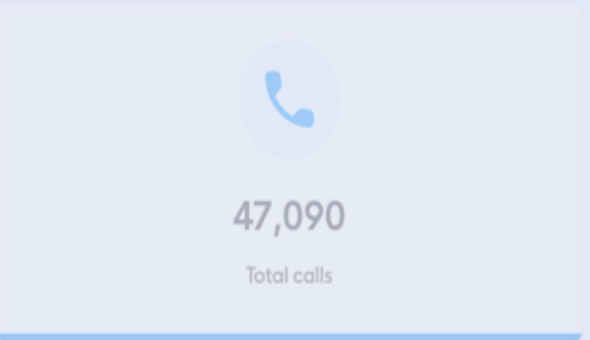


What we do

Simplifying the complicated



Last 7 days



Discover Callroute

Need help ?

How does Callroute work?

We connect your world in the cloud



Carriers

Connect your SIP trunk from our ever-growing list of verified carriers or use Callroute SIP trunking.

- + Connect a carrier
- View my carriers



Services

Connect Callroute to Microsoft Teams, Webex Calling, SIP phones or your PBX with our service wizard.

- + Add a service
- View my services



Numbers

Add and manage all your phone numbers by location and connected carrier.

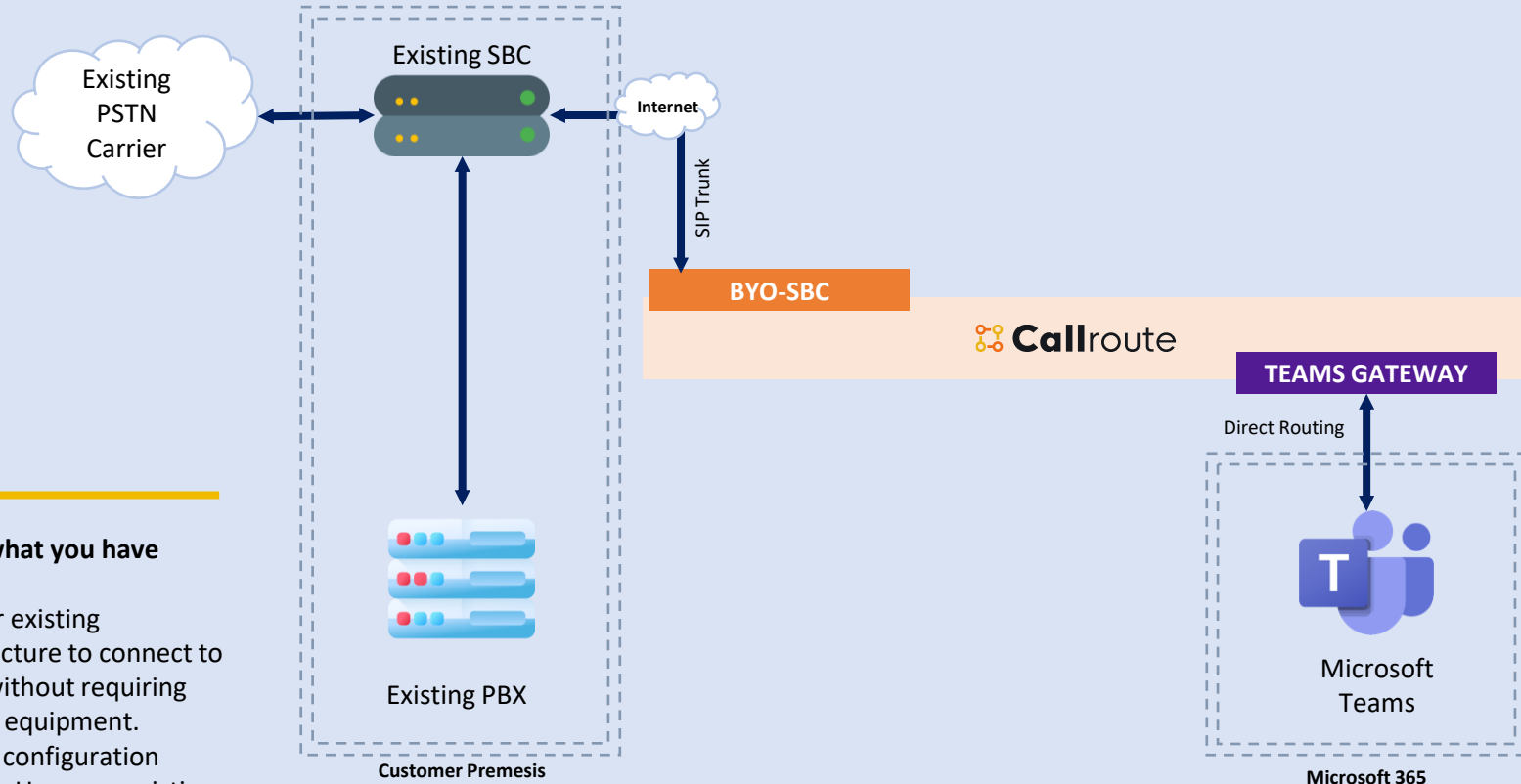


Reporting

Monitor call statistics in real-time and access call recordings.



Build your own voice



Utilize what you have

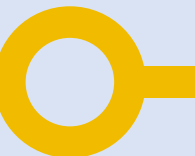
Use your existing infrastructure to connect to Teams without requiring certified equipment. Minimal configuration required. Use your existing carrier and number ranges.

Stage 1: Proof of concept stage

You are undecided if Teams is your end state for telephony, but want to trial it without great expense, complexity or commitment. You have existing on-prem telephony and PSTN services, but your SBC is not certified for Teams.

Manage Teams Calling within Callroute

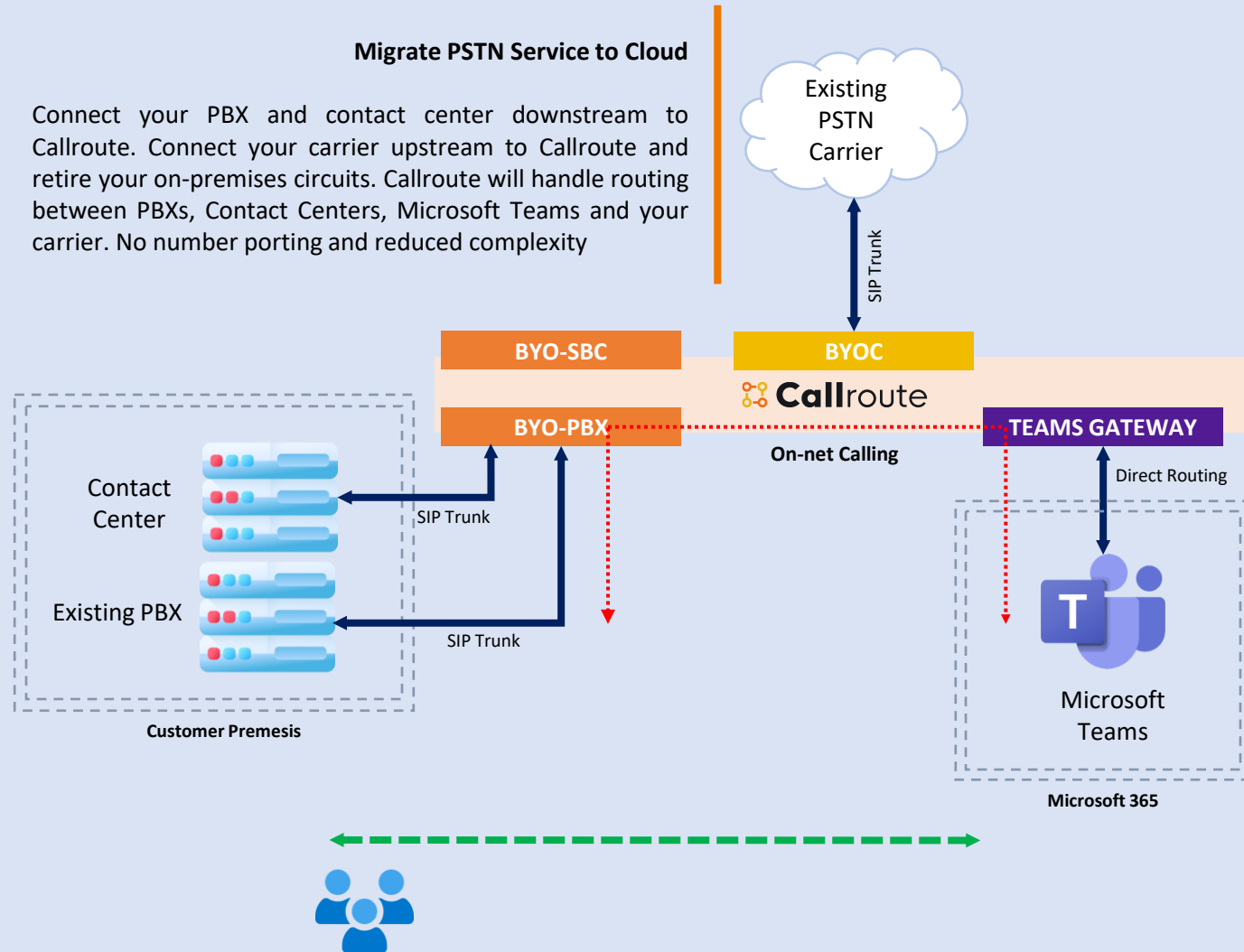
Use Callroute to connect to Teams Direct Routing and have calling enabled within minutes. Hands off, automated deployment combined with user assignment and number management. Callroute's cloud engine will handle routing of calls between Teams and your existing on-premises infrastructure.



Build your own voice

Migrate PSTN Service to Cloud

Connect your PBX and contact center downstream to Callroute. Connect your carrier upstream to Callroute and retire your on-premises circuits. Callroute will handle routing between PBXs, Contact Centers, Microsoft Teams and your carrier. No number porting and reduced complexity



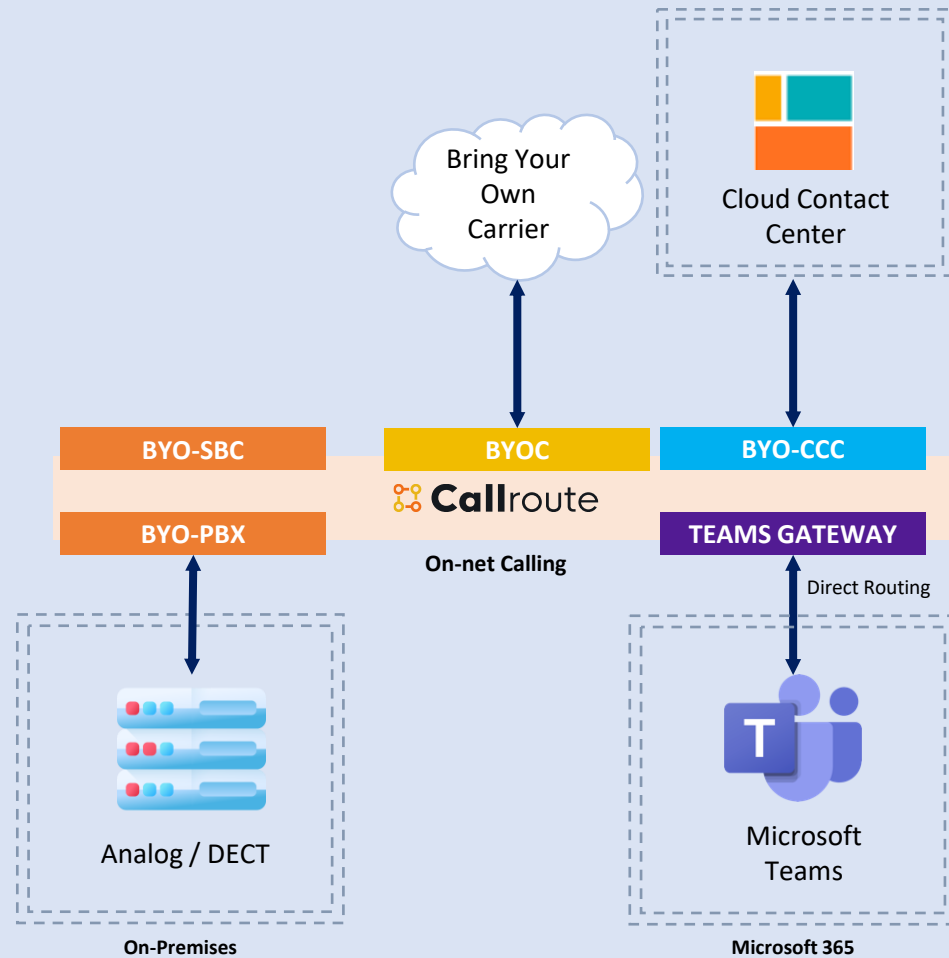
Stage 2: Pilot & Migration

You're set on Teams for your back-office telephony and want to migrate from your existing PBX and reduce reliance on on-premises infrastructure. However, obstacles need to be overcome to support contact center and users where Teams may not be fit for purpose.

Keep control of your telephony

With your converged PSTN connection with your carrier and on-net calling between Microsoft Teams and your heritage estate, move users between systems instantly within the Callroute portal.

Build your own voice



Stage 3: Optimization

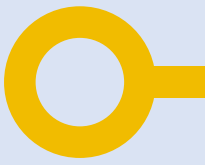
You've completed your migration from your PBX. You decommission it and want to modernize your contact center to a cloud service of your choice. You maintain small on-premises telephony solutions in common areas or where Teams doesn't fit the use case.

Automate the provisioning of Teams users

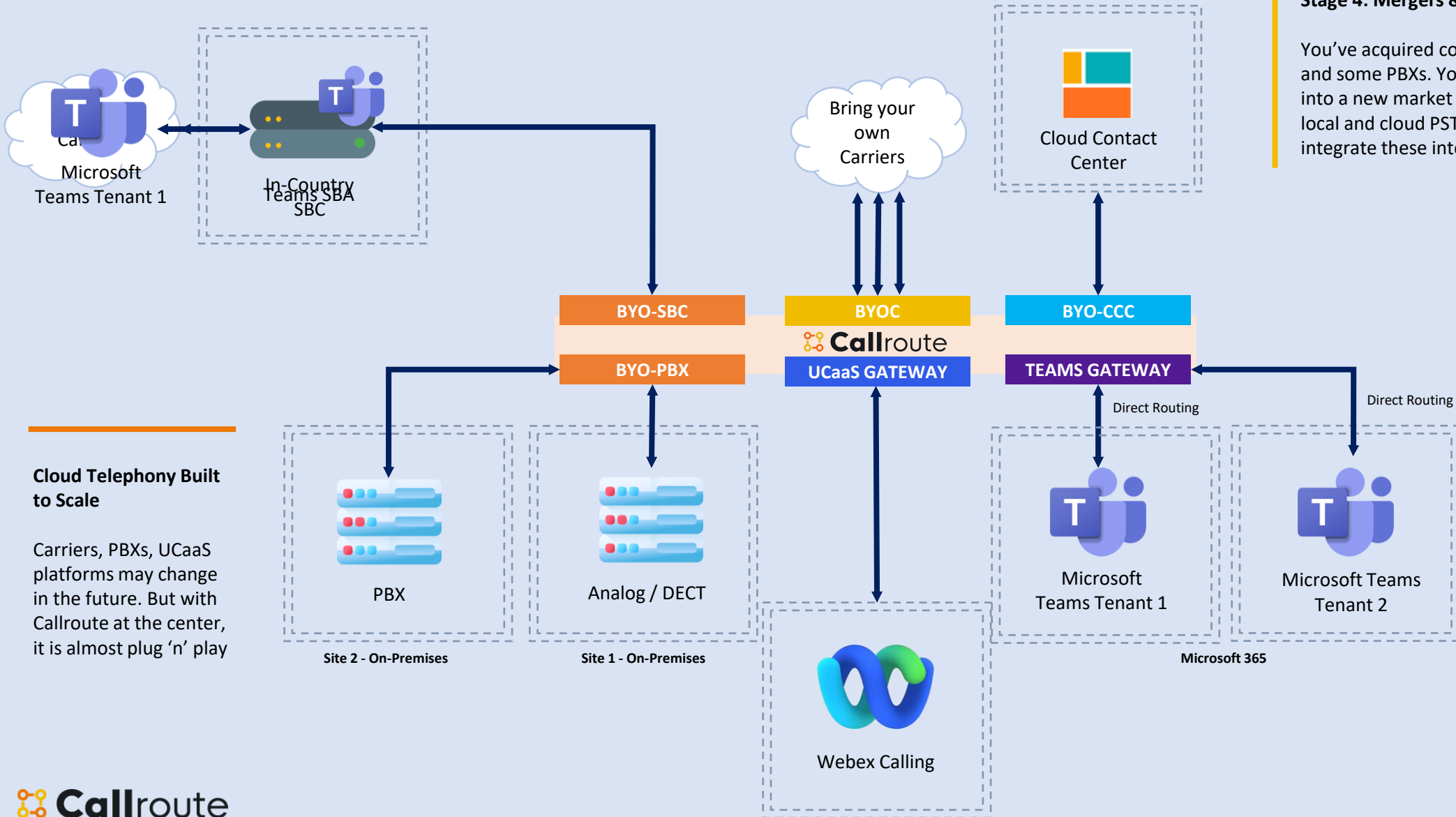
Callroute synchronizes your Teams policies so that you can create Teams user profiles and assign them to users within the Callroute portal.

Build automated logic flows that uses a user's AzureAD parameters to determine which profile to assign.

Automatically assign numbers and inform users of activation making JML tasks zero-touch.



Build your own voice

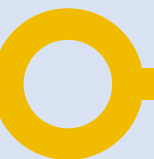


Stage 4: Mergers & Acquisition or Expansion

You've acquired companies also using Teams, Webex and some PBXs. You've also expanded your business into a new market in other countries and require local and cloud PSTN connectivity. Now you need to integrate these into your cloud voice engine.

Cloud Telephony Built to Scale

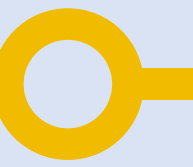
Carriers, PBXs, UCaaS platforms may change in the future. But with Callroute at the center, it is almost plug 'n' play



Infrastructure Locations



- Current Locations
- Planned 1st Half 2023





Enough Talk. Time for a demo

